

Health & Care Protocol

Boutique Design Hotel Litororo Olympus Resort

Dear Guests,

we wish to welcome you to Litororo Olympus Resort!

All necessary health measures have been taken in order to assure top quality services.

Non-invasive, touchless temperature measuring devices can be found at all of the Resort's entry points.

A doctor is available 24/7.

Space & Distances Inside and Outdoors

Spacious rooms, elegant suites & luxurious villas, with sizeable balconies and private gardens, for full privacy.

Enjoy a great variety of **à la cart dining** options in our spacious Elia Olympus Restaurant or in your room & suite balcony, or your private garden in the villa.

Service by the pool featuring cocktails, drinks & snack menus.

24-hour in-room dining (room service).

A safe & touchless holiday experience

Arrival & Check-in: Your holiday experience begins with your arrival & check-in.

Accommodation: All Guest Rooms, Suites & Villas are thoroughly sanitized.

Food & Beverage: Enjoy a great variety of culinary choices, featuring fresh organic flavors.

Leisure: In-depth pools, restaurant, bars and public spaces sanitization.

Check-out & Departure: All appropriate measures are taken to ensure thorough room disinfection after check-out.



Arrival & Check-in

Resort Entrance

- * Doors opened by staff.
- * Temperature check upon arrival.
- * Guest luggage disinfected upon arrival.
- * Regular sanitization of door handles, surfaces & buttons are by special disinfectant.
- * Specially arranged points of access in the Resort.
- * Well aired spaces throughout the Resort's indoor spaces. Common areas A/C not in use.
- * Transfer from and to the airport available upon request, used exclusively by guests of the same room, in professionally sanitized cars or minibuses.

Reception Desk

- * Comfortable check-in featuring safe distances & staff with Personal Protective Equipment (PPE).
- * Immediate disinfection of all room key-cards, POS devices & stationary, prior and after use.
- * All staff is trained on usage of Personal Protective Equipment (PPE), thorough sanitation and change of equipment, i.e. masks.
- * Hands sanitization stations.
- * Visible safety signage.

Sanitization in all Guest Rooms

Guest Rooms: Industry-leading cleaning & disinfecting protocols are followed. Each room, suite and villa is cleaned in-depth with all required means.

Attention to detail: High contact areas, i.e. door handles, bathroom, switches, furniture, electronic devices & other accessories found in the rooms are thoroughly sanitized.

Water & Air Control: Water and air quality tests are carried out in each room. Air filters are disinfected after every check-out. The usage of the Air Conditioning System inside the rooms is at guests' discretion.

Personal Sanitization: Each room has a Hand Sanitizer, upon arrival.



Food & Beverage

Sanitization protocol applied at Elia Olympus Restaurant, the Resort's Main Bar & Pool Bar.

No buffets – enjoy a great variety of à la carte options in the restaurant. Food is served by members of staff featuring the appropriate Personal Protection Equipment (PPE).

Space between tables – According to the Safety Protocols all tables are placed appropriately. Each table features Guests staying in one room, or a family. Please make your table reservation in time.

Menu: Printed single-use and digital menus available, to minimize physical contact. Please ask a member of staff for assistance.

All tables and high-touch surfaces disinfected after each reservation. Overnight in-depth disinfection of all areas (restaurant, bar, pool bar).

Hand sanitization stations located in all areas.

Contactless POS machines sanitized after each use.

All employees followed a Covid-safe PPE training and wear masks & gloves when serving indoors. Masks and gloves are changed regularly. Masks and gloves are also available for Guests, upon request.

Limited face-to-face contact between members of staff by following social distancing.

Thorough cleaning of ingredients and all further materials used in all kitchens and bars.

Thorough disinfection of all kitchen utensils after each use.

Leisure

Space between sunbeds by the pool – According to the Safety Protocols all sunbeds by the pool are placed appropriately. All sunbeds, lounge chairs and tables are disinfected after use. Pool water quality checked frequently. Indoor private pools not in operation.

Live music events organized by keeping all health regulations.



Departure

Check-out in advance available upon request. All bills prepared without physical contact.

Specially designated check-out areas to assure social distancing in case of overcrowding.

Signage available for Guest distancing during check-out.

Hands sanitization stations.

Further Health Measures

Robust disinfection of all indoor spaces by professional disinfectant.

Elevator: Please avoid using the elevator. Please use the stairs instead. Otherwise, only one person per lift. Buttons sanitized both inside and outside. Hands sanitization stations found outside the elevator doors.

Water quality checked frequently to maintain hygiene standards.

All surfaces disinfected by professional means on a regular basis. All metallic surfaces and frequently touched items, i.e. key cards, door handles and stair railings are regularly sanitized.

We remain happily at your disposal for any queries.

Please feel free to contact the Reception Desk by dialing 0.



 <p>HEALTH FIRST SAFETY PROTOCOLS ARE IN PLACE This hotel follows the Government guidelines</p> 	
	<p>HEALTH FIRST</p> <p>THIS HOTEL FOLLOWS THE GOVERNMENT GUIDELINES</p> <p>HEALTH AND SAFETY PROTOCOLS IN PLACE</p>
<p>KEEPING YOU SAFE MINISTRY OF TOURISM</p>	<p>CREATING A SAFE ENVIRONMENT FOR YOUR VISIT</p> 
	

BOUTIQUE DESIGN HOTEL



LITOHORO
OLYMPUS RESORT

VILLAS & SPA

★★★★★



Elia
Olympus
Restaurant



APHRODITE
PRIVATE SPA



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